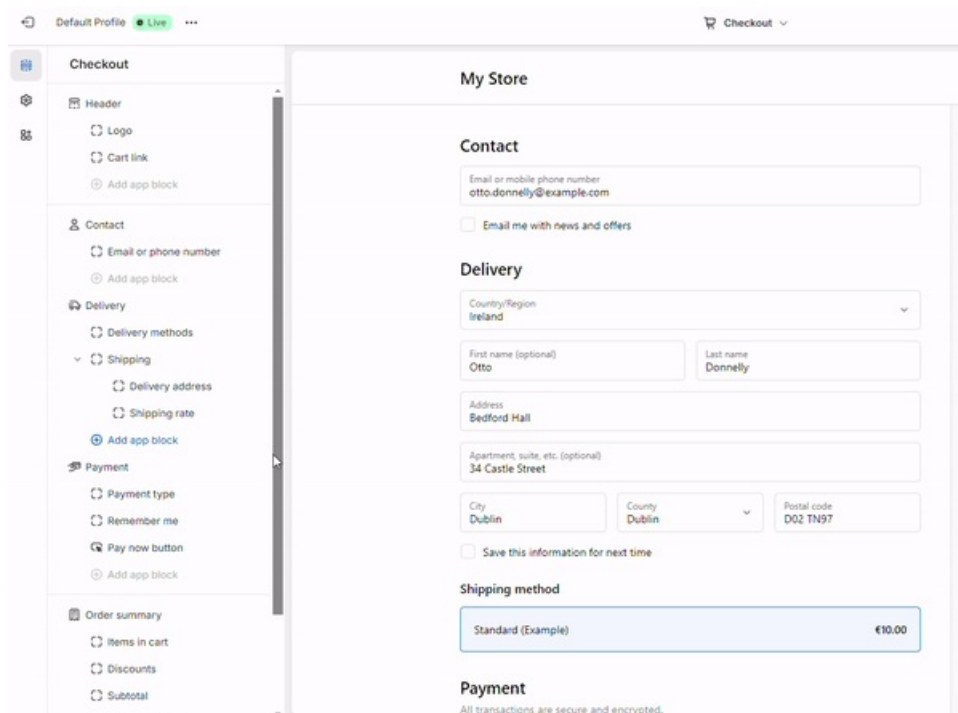


# Shopify Plus Integration

10/04/2024 11:41 am EDT

## Shopify Plus Installation

1. Search for **Autoaddress** in the Shopify app store or find us here: <https://apps.shopify.com/autoaddress-checkout>
2. Click **Install** and follow the instructions, then **select your subscription**. For each subscription type, we offer a 7-day free trial\*.
3. Now, all that is left to do is to add the app into your checkout page. Navigate to your **Checkout Editor**, click Add app block (under the Delivery section) and select Autoaddress Checkout UI.  
To ensure you get the most out of our app, make sure to disable *native address lookup* if it's enabled on your store\*\*.



The screenshot displays the Shopify Checkout Editor interface. On the left is a sidebar menu with a 'Checkout' section containing various blocks like Header, Logo, Cart link, Contact, Delivery, Shipping, Payment, and Order summary. The main area shows a preview of the checkout page titled 'My Store'. It includes a 'Contact' section with an email field (otto.donnelly@example.com), a 'Delivery' section with fields for Country/Region (Ireland), First name (Otto), Last name (Donnelly), Address (Bedford Hall), Apartment (34 Castle Street), City (Dublin), County (Dublin), and Postal code (D02 TN97), a 'Shipping method' section with 'Standard (Example)' at €10.00, and a 'Payment' section with a note that all transactions are secure and encrypted.

4. Click **Save** and now the app is ready for use!

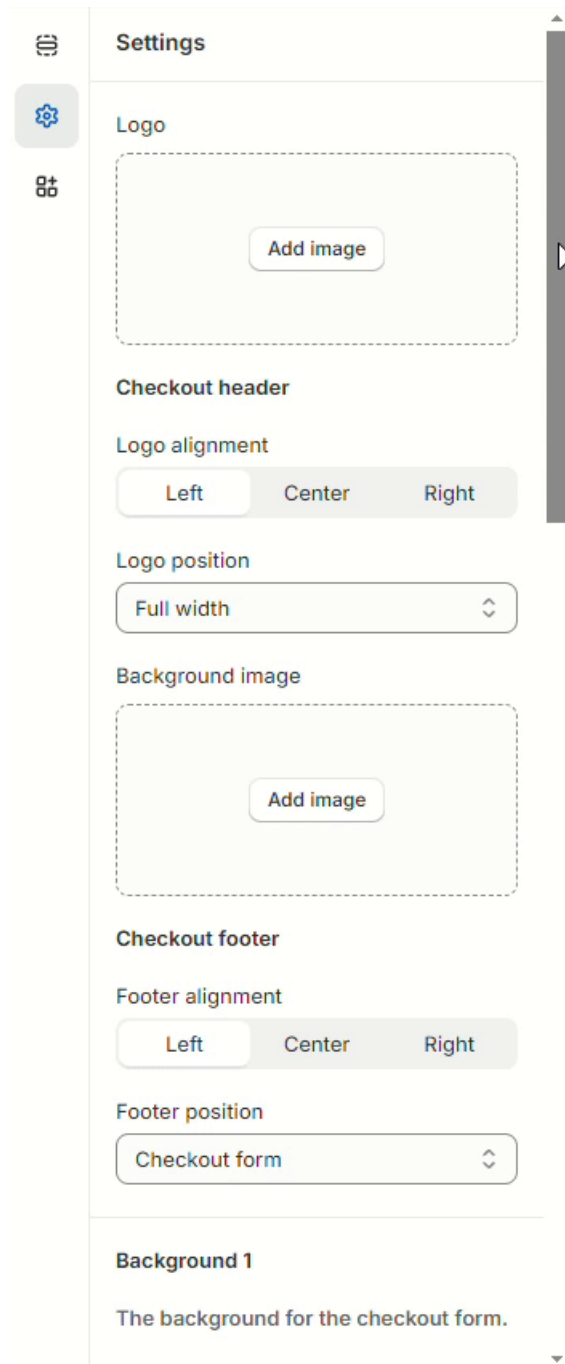
\* For more information on the subscriptions, see FAQ section below

\*\* See below for disabling the native address lookup

## Disable native address lookup

Shopify provides a native address lookup, and to get the most out of the Autoaddress app, follow below steps to disable this:

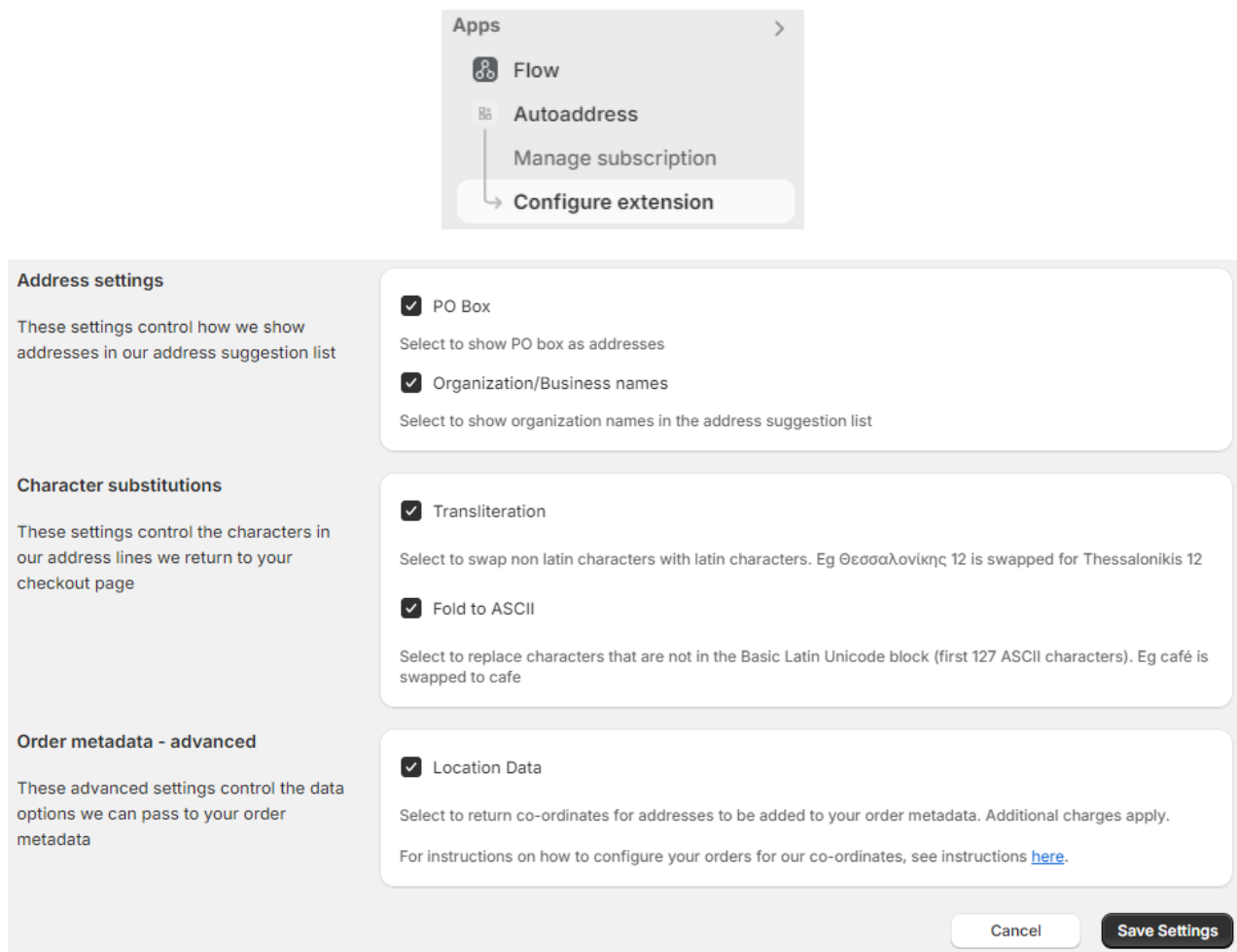
- Go to the Settings page for your Shopify store
- Select the Checkout option from the left-hand menu
- On the *Customize your checkout* section, click the **Customize** button then the **Settings** icon on the left of the menu
- Scroll to the bottom and under the **Address autocompletion** heading, untick the option for *Use address autocompletion*, then click the Save button



## Enable additional data

The Autoaddress app features additional settings which can simply be toggled on or off.

On your admin page, find Autoaddress under the Apps section then click *Configure extension* to see the additional settings.



The screenshot shows the 'Apps' section in the Shopify Admin. Under the 'Autoaddress' app, there is a 'Configure extension' button. Below this, the 'Address settings' section is expanded, showing three settings: 'PO Box' (checked), 'Organization/Business names' (checked), and 'Transliteration' (checked). The 'Character substitutions' section is also expanded, showing 'Fold to ASCII' (checked). The 'Order metadata - advanced' section is expanded, showing 'Location Data' (checked). The 'Save Settings' button is visible at the bottom right.

**Apps**

- Flow
- Autoaddress
  - Manage subscription
  - Configure extension

**Address settings**

These settings control how we show addresses in our address suggestion list

- ☒ PO Box  
Select to show PO box as addresses
- ☒ Organization/Business names  
Select to show organization names in the address suggestion list

**Character substitutions**

These settings control the characters in our address lines we return to your checkout page

- ☒ Transliteration  
Select to swap non latin characters with latin characters. Eg Θεσσαλονίκης 12 is swapped for Thessalonikis 12
- ☒ Fold to ASCII  
Select to replace characters that are not in the Basic Latin Unicode block (first 127 ASCII characters). Eg café is swapped to cafe

**Order metadata - advanced**

These advanced settings control the data options we can pass to your order metadata

- ☒ Location Data  
Select to return co-ordinates for addresses to be added to your order metadata. Additional charges apply.  
For instructions on how to configure your orders for our co-ordinates, see instructions [here](#).

Cancel Save Settings

The available additional settings are:

- PO Box - Allows PO Boxes to show as addresses
- Organization/Business names - Allows organization names to appear as suggestions
- Transliteration - Swaps non-latin characters with latin characters
- Fold to ASCII - Replaces characters that are not in the Basic Latin Unicode block (first 127 ASCII characters)
- Location data - Returns co-ordinates for address

## Add Order Metafield Definitions

Shopify provides the ability to customize data for a specific part of your store. Autoaddress can provide location data for your order object.

Once you turn on the Setting to retrieve location data, there are additional steps to ensure you get data returned.

To do this, navigate to Settings → Custom Data → Orders. Here you will see a button labeled **"View unstructured metafields"**, click this.



**Note:** The button will only be visible if any new orders are made after turning on the setting. If there are no new orders made after enabling the setting, click **"Add definition"** and ensure

Namespace and key is labelled `custom.location_coordinates`

The screenshot shows the 'General' settings page in a Shopify Admin interface. On the left is a sidebar with a menu of settings categories: General, Plan, Billing, Users and permissions, Payments, Checkout, Customer accounts, Shipping and delivery, Taxes and duties, Locations, Markets, Apps and sales channels, Domains, Customer events, Notifications, Custom data, Languages, Customer privacy, and Policies. The 'General' category is selected. The main content area is titled 'General' and contains three sections: 'Store details', 'Store defaults', and 'Order ID'. The 'Store details' section has fields for 'Autoaddress' and 'Billing address Ireland'. The 'Store defaults' section includes 'Currency display' set to 'Euro (EUR €)', 'Unit system' set to 'Metric system', 'Default weight unit' set to 'Kilogram (kg)', and 'Time zone' set to '(GMT-05:00) Eastern Time (US & Canada)'. The 'Order ID' section has fields for 'Prefix' (containing '#') and 'Suffix' (empty). A link to 'account settings' is visible at the bottom of the 'Store defaults' section.

**Autoaddress**  
autoaddress.myshopify.com

**General**

**Store details**

Autoaddress

Billing address  
Ireland

**Store defaults**

Currency display  
To manage the currencies customers see, go to [Markets](#) Euro (EUR €) ...

Unit system  
Metric system

Default weight unit  
Kilogram (kg)

Time zone  
(GMT-05:00) Eastern Time (US & Canada)

Sets the time for when orders and analytics are recorded

To change your user level time zone and language visit your [account settings](#)

**Order ID**  
Shown on the order page, customer pages, and customer order notifications to identify order

Prefix  
#

Suffix

**Autoaddress**  
autoaddress@autoaddress.com

From here, click **"Add definition"**. Input any name and definition for this metafield, this can be used for any programmatic access of orders that your store requires.

Ensure you also choose the metafield type as **"Single line text"** and press **Save**.

The screenshot shows the configuration page for the Autoaddress app. It includes a 'Name' field, a 'Namespace and key' field with the value 'custom.location\_coordinates', a 'Description' field with a 0/100 character count, and a 'Select type' button. Below these is an 'Options' section with two rows: 'Storefronts access' (set to 'Read') and 'Customer accounts access' (set to 'No access'). A 'Save' button is at the bottom right.

Name

Namespace and key

custom.location\_coordinates

The system uses this to identify the definition.

Description

0/100

+ Select type

Options ⓘ

Storefronts access

Definition is available in your Online Store, through Liquid, and the Storefront API

Read ↕

Customer accounts access

Definition is available through the Customer Account API

No access ↕

Save

The location data field will now be visible on all orders.

## FAQ

- **Where can I download the Autoaddress app for Shopify Plus?**
  - You can search for **Autoaddress** on the Shopify app store or find us at this link: <https://apps.shopify.com/autoaddress-checkout>
- **What countries does Autoaddress support?**
  - Autoaddress supports over 250 countries. For a full list of supported countries, click [here](#).
- **How easy is it to get started?**
  - It is easy to get started in 3 simple steps!
    - Install the Autoaddress app
    - Choose your subscription plan
    - Add the **Autoaddress UI extension** to your checkout
- **Where does the data come from?**

- Autoaddress works with leading data providers including USPS, Royal Mail, Eircode and TomTom to source address and location information.
  - **How does Autoaddress pricing work?**
    - Pricing is dependent on your selected plan; Pay as you go or Monthly
    - Both plans include a **7-day free trial**
    - Full pricing details are available on the [store page](#)
  - **When will I be charged?**

App charges are added to the regular Shopify 30 day billing cycle. Click [here](#) for more information on Shopify's app charges.
  - **Does Autoaddress have a support team?**

Yes, you can email [support@autoaddress.com](mailto:support@autoaddress.com).
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