

# FAQ

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- **Where can I download the Autoaddress app for Shopify Plus?**
    - You can search for **Autoaddress** on the Shopify app store or find us at this link: <https://apps.shopify.com/autoaddress-checkout>
  - **What countries does Autoaddress support?**
    - Autoaddress supports over 250 countries. For a full list of supported countries, click [here](#).
  - **How easy is it to get started?**
    - It is easy to get started in 3 simple steps!
      - Install the Autoaddress app
      - Choose your subscription plan
      - Add the **Autoaddress UI extension** to your checkout
  - **Where does the data come from?**
    - Autoaddress works with leading data providers including USPS, Royal Mail, Eircode and TomTom to source address and location information.
  - **How does Autoaddress pricing work?**
    - Pricing is dependent on your selected plan; Pay as you go or Monthly
    - Both plans include a **7-day free trial**
    - Full pricing details are available on the [store page](#)
  - **When will I be charged?**

App charges are added to the regular Shopify 30 day billing cycle. Click [here](#) for more information on Shopify's app charges.
  - **Does Autoaddress have a support team?**

Yes, you can email [support@autoaddress.com](mailto:support@autoaddress.com).
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