

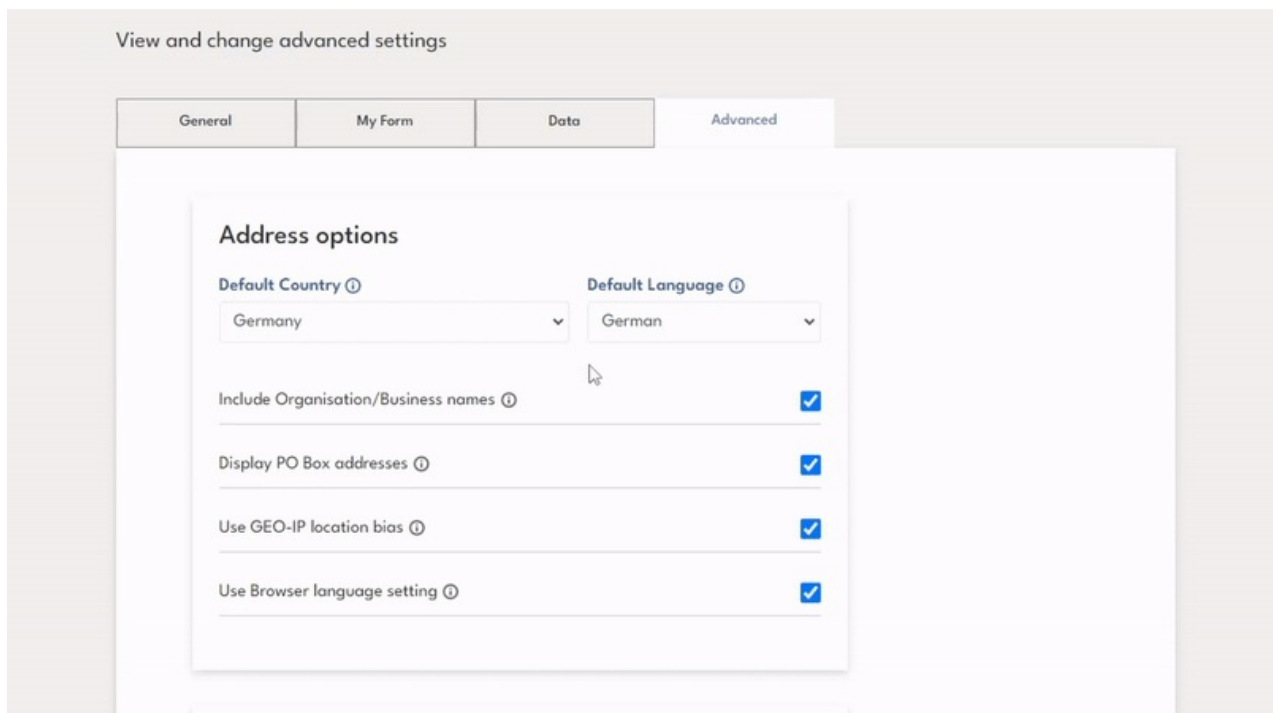
# Advanced Settings

02/15/2024 11:56 am EST

## Default country and language

The *default country* and *default language* for an Integration should be set to your website's defaults. If you're a based in the US, but sell internationally, you should set your default country to United States and your default language to English.

You can set your *default country* and *default language* from the *Advanced Settings* tab in settings for your Integration.



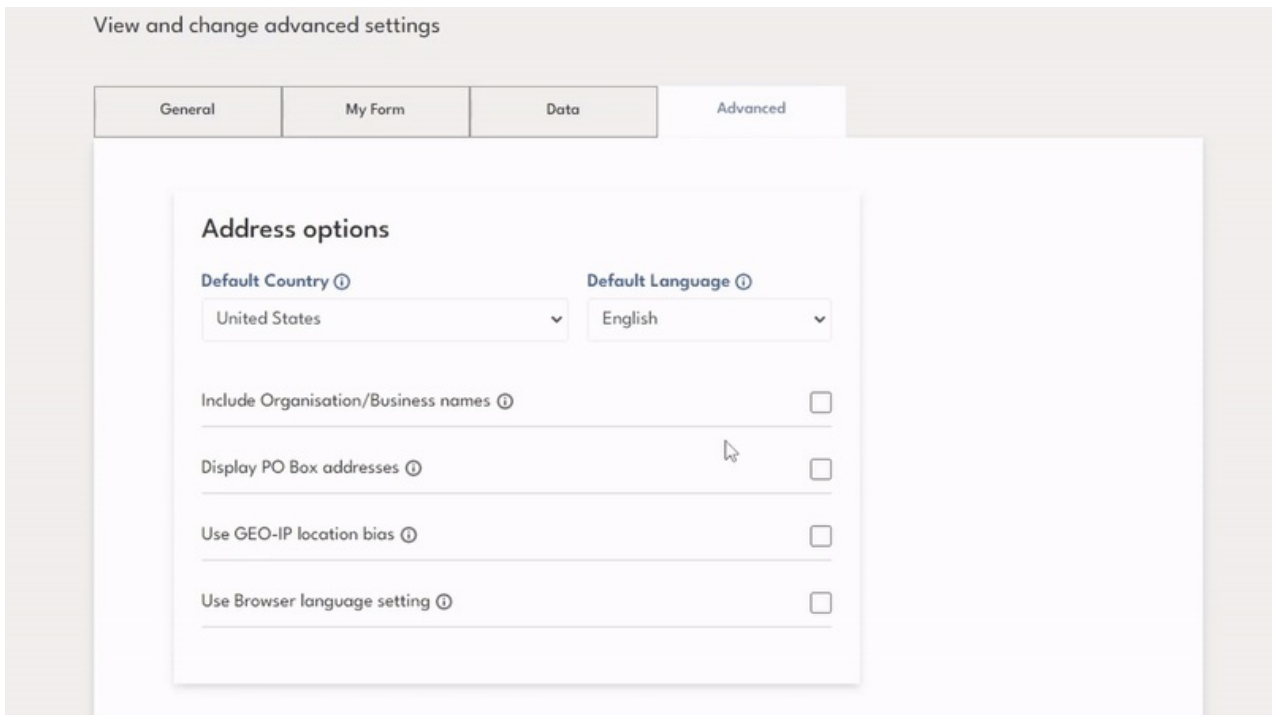
### How does this affect the control?

If the user is located in a country that you have deselected in your Integration then we will show them the manual address form with your *default country* chosen from the country dropdown. For extended scenarios, see [documentation here](#).

If your customer's language is not supported for the country in which they are located (e.g. German in USA) then we display labels in the *default language*.

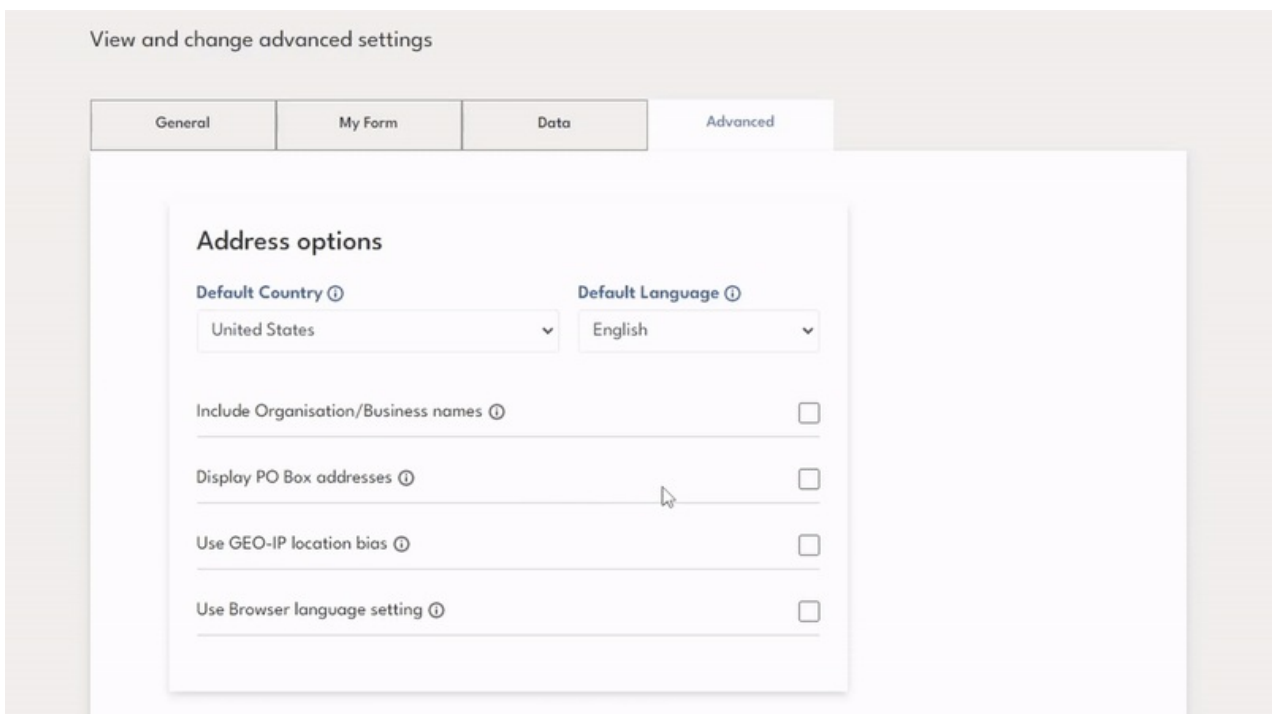
## Show/Hide business names

If you don't want your customers to see business names in Autocomplete suggestions you can hide them via the *Advanced* tab of your Integrations *Settings*.



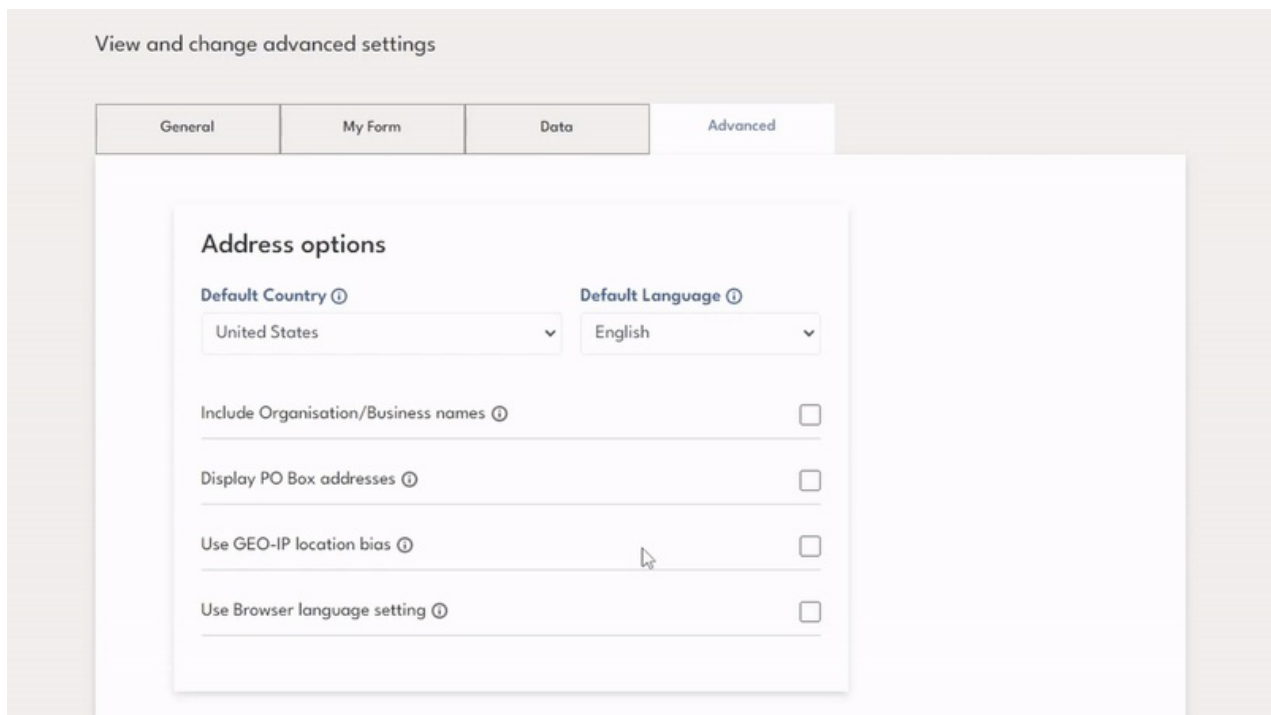
## Show/Hide PO boxes

If you don't want your customers to be able to enter a PO Box address you can remove them from Autocomplete Suggestions in the *Advanced* tab of your Integrations Settings.



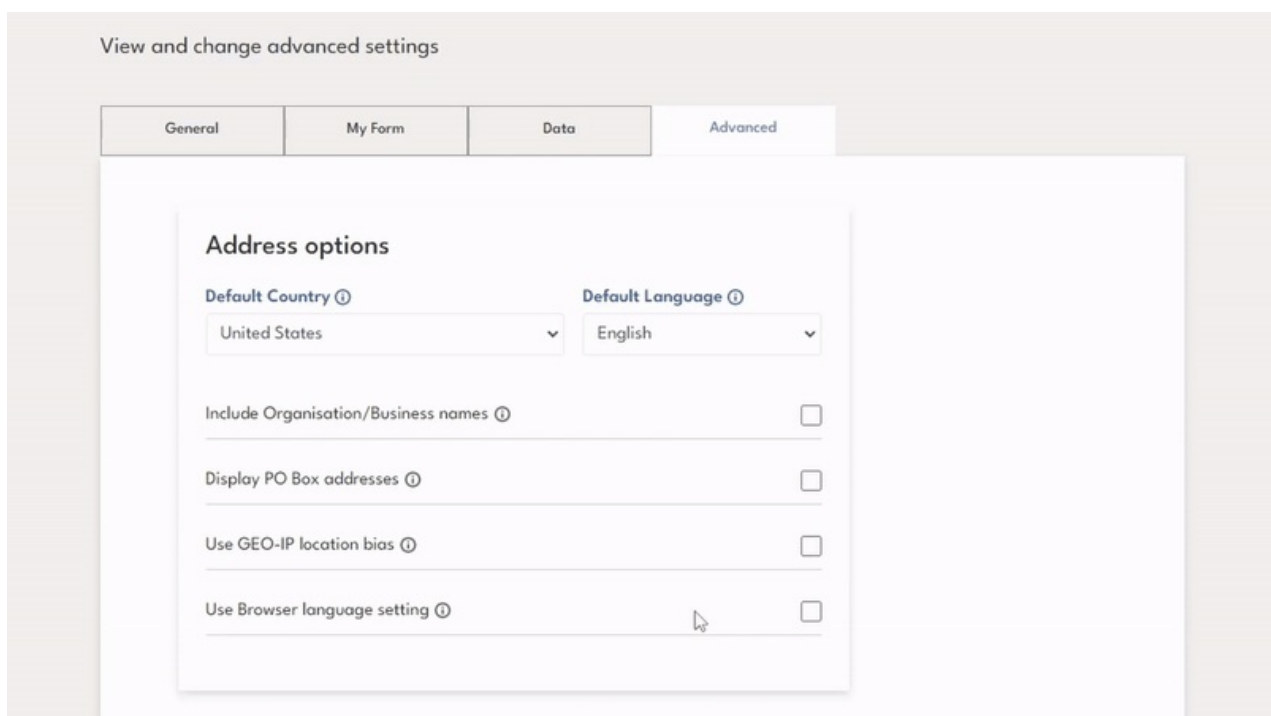
## Toggle GEO-IP location bias

We use [Geo-IP biasing](#) to return autocomplete suggestions that are most relevant to your customer based on their location. This is turned on by default, you can turn it off in the *Advanced* tab of your Integrations Settings.



## Toggle browser language setting

We use your customer's Web Browser language to localize text prompts, field labels, messages, etc. If you turn this off we instead use your [default language](#). You can turn it off in the *Advanced* tab of your *Integrations Settings*.



## Transliteration

### What is Transliteration?

Transliteration allows any non-Latin languages/scripts to be returned in Latin script. This also allows users to search using either the non-Latin or Latin script which will still return the same options.

Transliteration is not translation. If we take the word *улица* in a Russian address above, this translates into English as *street* but is transliterated as *ulitsa*.

English, French, Spanish, German, and similar languages utilize the Latin character set. With a Latin keyboard, one can input characters from any of these languages.

66 of our 251 supported countries have addresses in a language that uses a non-Latin character set, as illustrated by the examples below:

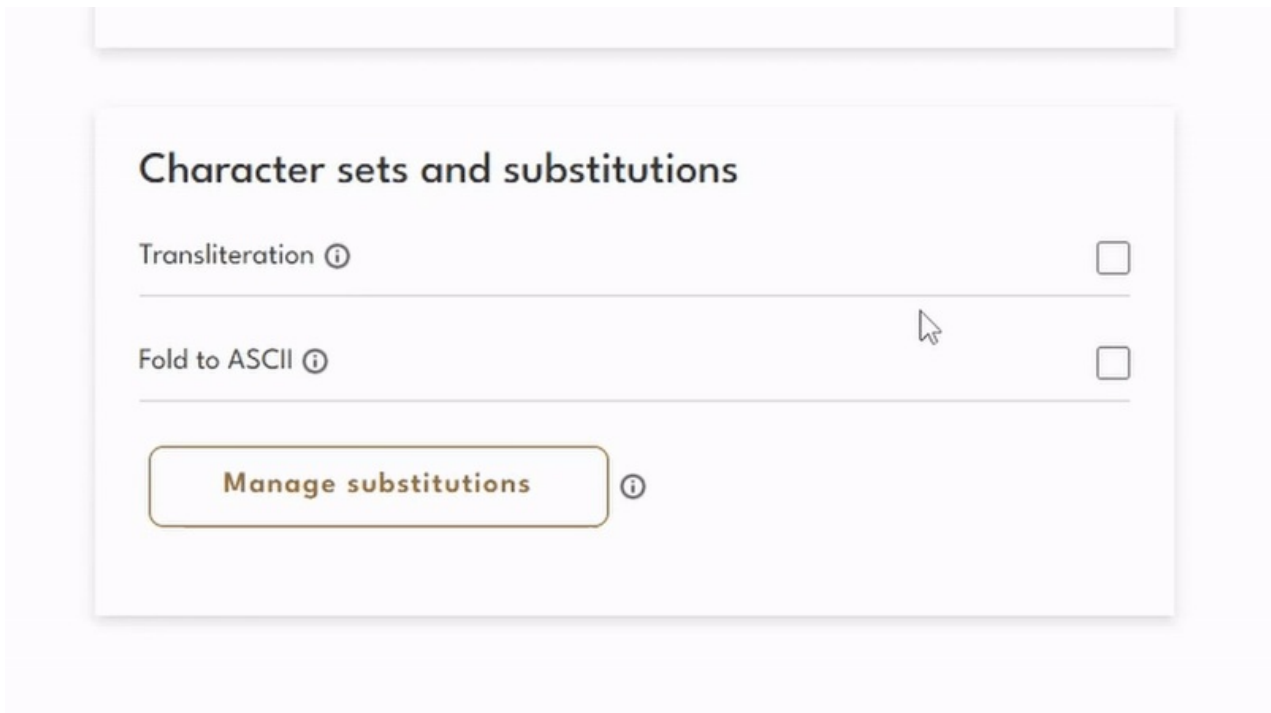
Language	Example Address	Transliterated Address
Greek	Θεσσαλονίκης 12 57004 Θερμαϊκός GREECE	Thessalonikis 12 57004 Thermaikos GREECE
Russian	Анненская улица 1 Москва 127521 RUSSIAN FEDERATION	Annenskaya ulitsa 1 Moskva 127521 RUSSIAN FEDERATION
Chinese	康乐花园地一坐 129, 屯门乡事会路 屯门区 HONG KONG	KangLiHuaYuanDiYiZuo 129, TunMenXiangShiHuiLu TunMenQu HONG KONG
Japanese	JAPAN 〒120-0015 東京都 〒 1-9-12	1-9-12 Adachi, Adachi Ward Tokyo 120-0015 JAPAN

Many software applications are incapable of handling non-Latin characters. To overcome this issue addresses are transliterated, letters are swapped in a predictable way with Latin characters.

## How do I enable Transliteration?

Navigate to your integration → Select Settings then choose the *Advanced* tab.

You'll find the transliteration setting in the Character sets and substitutes section. Toggle this on and off as needed.



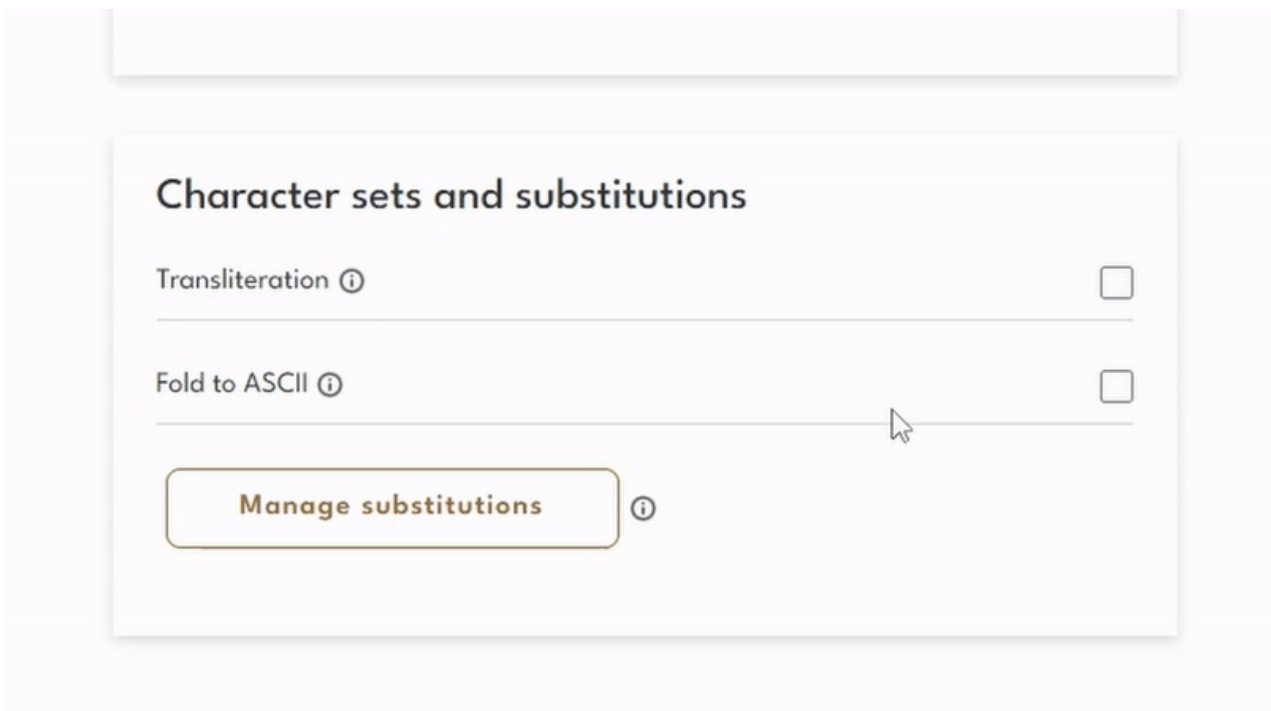
Note: Transliteration is turned on by default for an integration.

## Fold to ASCII

You may have restrictions on the use of accented characters, e.g. *café* must be changed to *cafe*.

Fold to ASCII takes all Latin characters outside the first 127 ASCII characters and replaces them with the appropriate characters.

You can turn this feature on in the *Advanced* tab of your *Integrations Settings*.



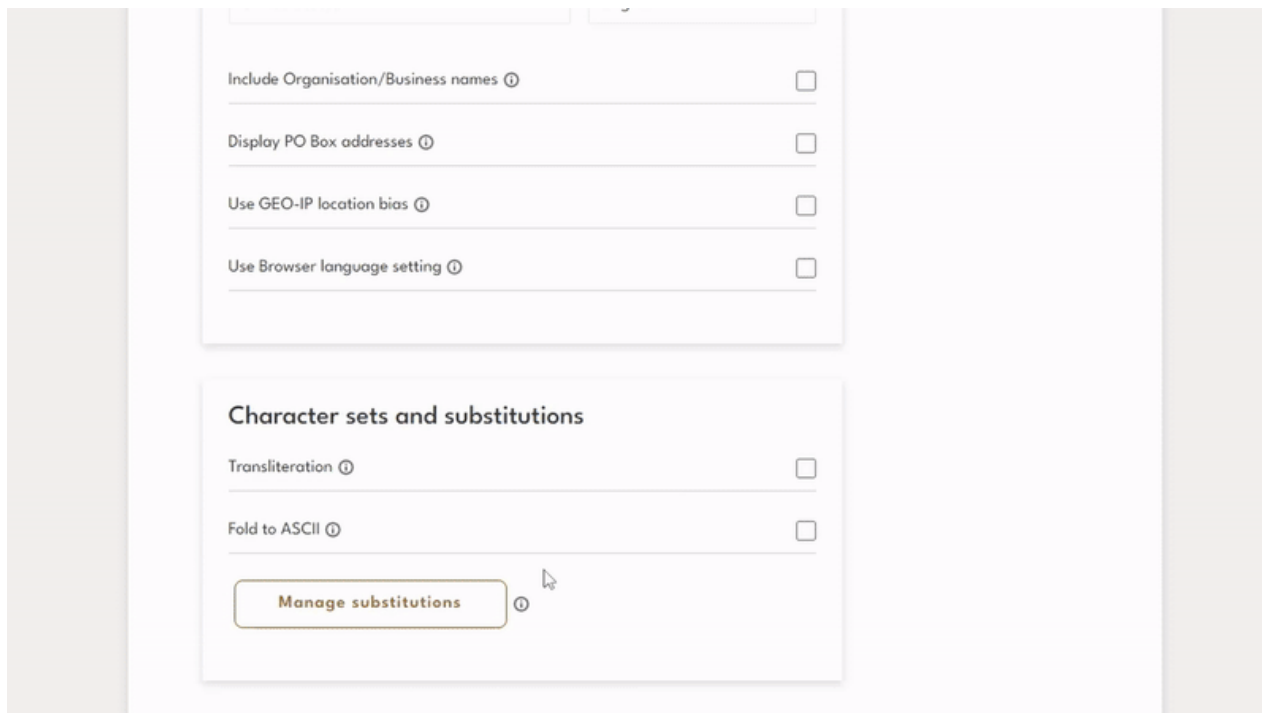
## Manage Substitutions

Advanced substitutions may be required for numerous reasons, some examples are:

- to replace certain characters that you don't want returned (e.g. /, - ^ &) with a space.
- to ensure a required consistent naming of a city (e.g. Derry/Londonderry).

You can manage substitutions from the *Advanced* tab of your *Integrations Settings*.

Enter the character(s) you want to change in the *From* field and the characters you want to change them to in the *To* field.



The screenshot displays a settings panel with two main sections. The top section contains four toggle switches, all of which are currently turned off:

- Include Organisation/Business names ⓘ
- Display PO Box addresses ⓘ
- Use GEO-IP location bias ⓘ
- Use Browser language setting ⓘ

The bottom section is titled "Character sets and substitutions" and contains two more toggle switches, also turned off:

- Transliteration ⓘ
- Fold to ASCII ⓘ

Below these toggles is a button labeled "Manage substitutions" with a small circular icon to its right. A mouse cursor is positioned over this button.

Note: Substitutions are applied to all address fields returned.

---