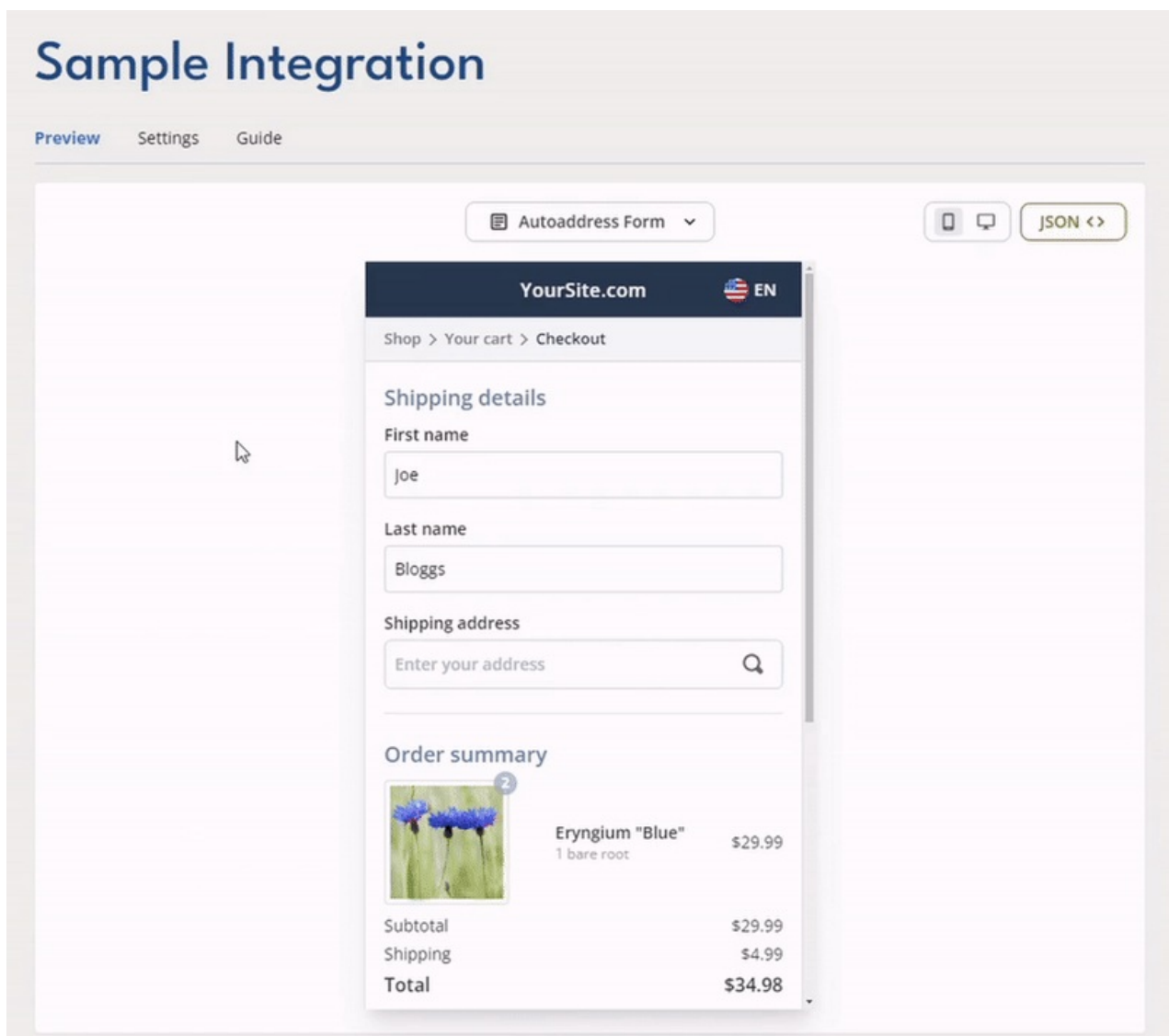# General Settings

07/15/2024 6:45 am EDT

These are the minimum settings you will need to set for your Integration.
- Give your Integration a name and an optional description.
- Select which countries you want to support
- Set your integration type to your desired address capture experience

Integration details

To change the name of your Integration or add a description, navigate to the follow on your chosen integration:
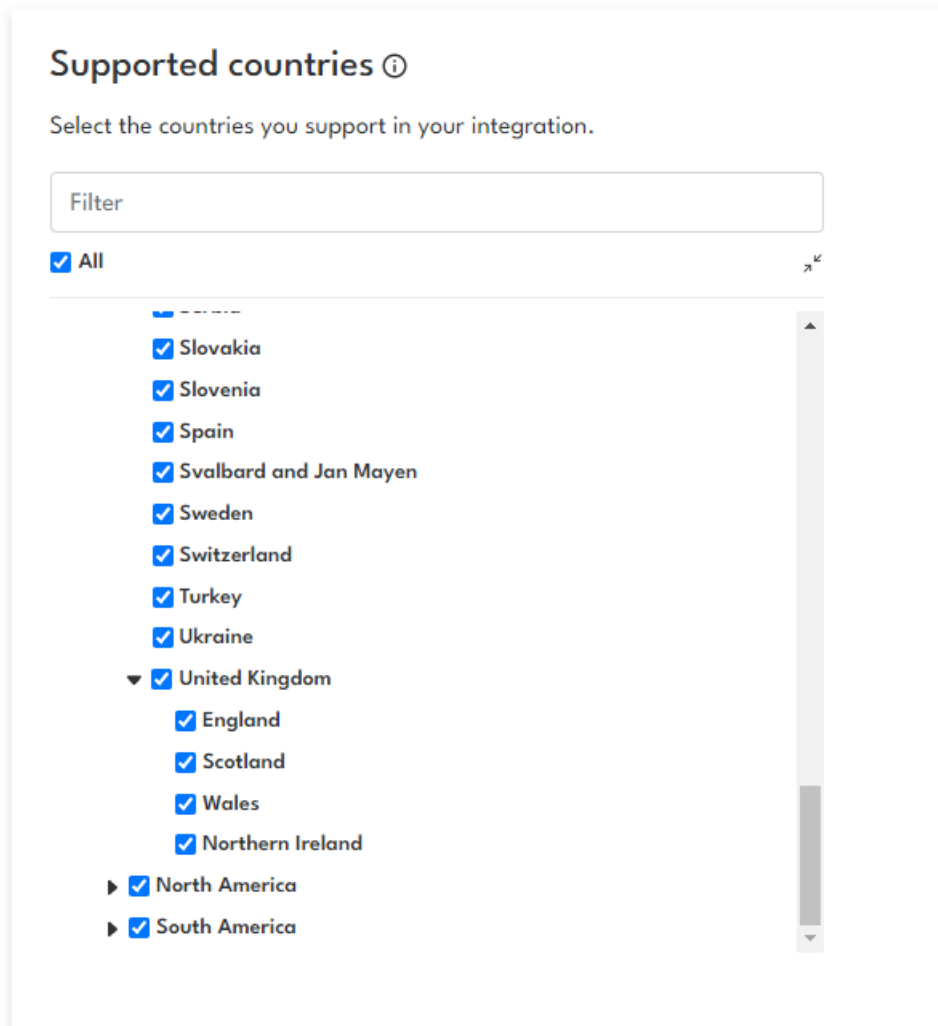Settings → General

Setting supported countries

> ℹ️ Standard Plans are limited to address capture for one country only.
> Plus and Enterprise plans support address capture for over 250 countries.

Click on *Settings* for your Integration, go to the *General* tab and scroll down to the Supported countries section.
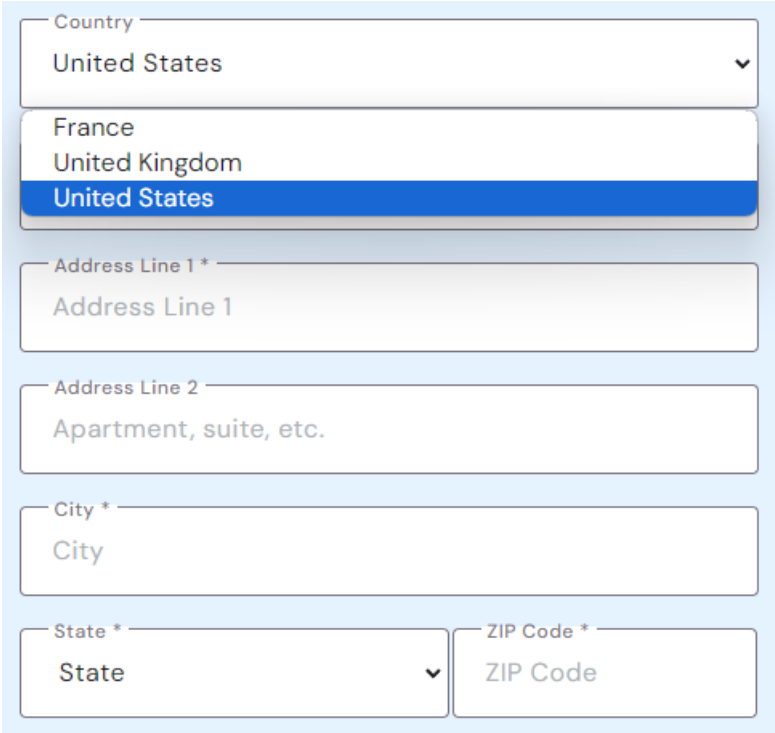
By default, all countries are selected. If your service only requires specific countries, you can select/deselect from the list as necessary. Some countries also support excluding sub regions, for example in the UK you could choose to exclude Northern Ireland.

How will the integration support a visitor from a country that has been deselected?

There are two scenarios that you will need to be aware of, which is explained in the table below:

USER LOCATION	SCENARIO

USER LOCATION	SCENARIO
In a selected country	A user based in the United States starts typing a German address → This will not return any Autocomplete suggestions for Germany as it is not a selected country.

If this same user decides to enter their address manually in the Autoaddress Form, only the selected countries are displayed in the Country dropdown selector.

 |
| In an unselected country | If a user is in a country that is not selected in your integration, the service will still provide the input to your user, however, the location biasing, language and address form format will prioritize the default country as set in your integration.

A user based in Germany will be prompted for an input, however, the default country, United States, will be the priority for Autocomplete suggestions as Germany is not a selected country.

This behavior can be overridden by calling the SetCountry function.

Note: This is our default behaviour, we assume the user in the unselected country wants to enter their address for their country and we want to let them know this isn't possible. |

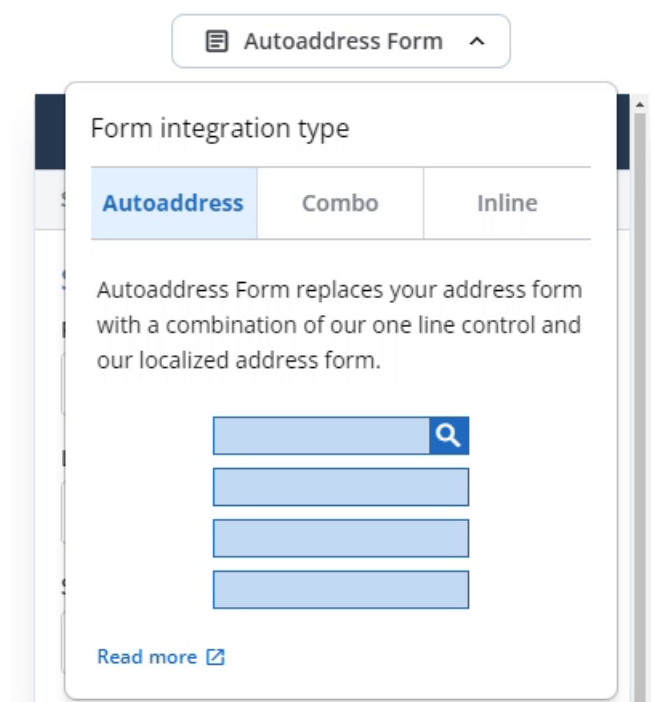**How do you determine my site visitors location?**

We use services from Maxmind.com to estimate the location of an end user from their web browsers IP address. They claim a 99.8% accuracy in identifying the correct country for an IP address . For IPs located within the U.S., they estimate around an 80% accuracy at the state/region level, and a 66% accuracy for cities (within a 50km radius of that city).   It is important to note that IP geolocation is never precise enough to identify or locate a specific household, individual, or street address.

For further information on this, refer to our Geobiasing article here.

Choosing integration type

We provide three different ways for you to integrate our JavaScript control onto your web page. Each Integration Type we offer provides a different address capture experience for the end-user.

You can set your Integration Type from the dropdown above the sample checkout form.

Autoaddress Form

As there is no one standard for addresses across the world, our Autoaddress form allows you to capture addresses in the format that is expected for each country.

This is our recommended Integration Type providing the most functionality and the best experience for your international customers, especially on mobile devices. The Autoaddress form effectively replaces your existing address form to reflect that country's format while returning address data in a consistent manner in the background that is compatible with your original address form fields. For full information on the Autoaddress Form, see here.

Combo

This Integration Type places our one-line control above your existing address form fields. When your customer types their address and chooses an Autocomplete suggestion, we return address data in a manner that is

compatible with your address form fields, you just fill in the values.

Inline

This Integration Type attaches our autocomplete suggestions functionality to your first address line field. When your customer starts to type their address in the first address line we suggest addresses and return a chosen address in a manner that is compatible with your address form fields, you just fill in the values.