

Autocomplete Suggestions

11/22/2023 10:19 am EST

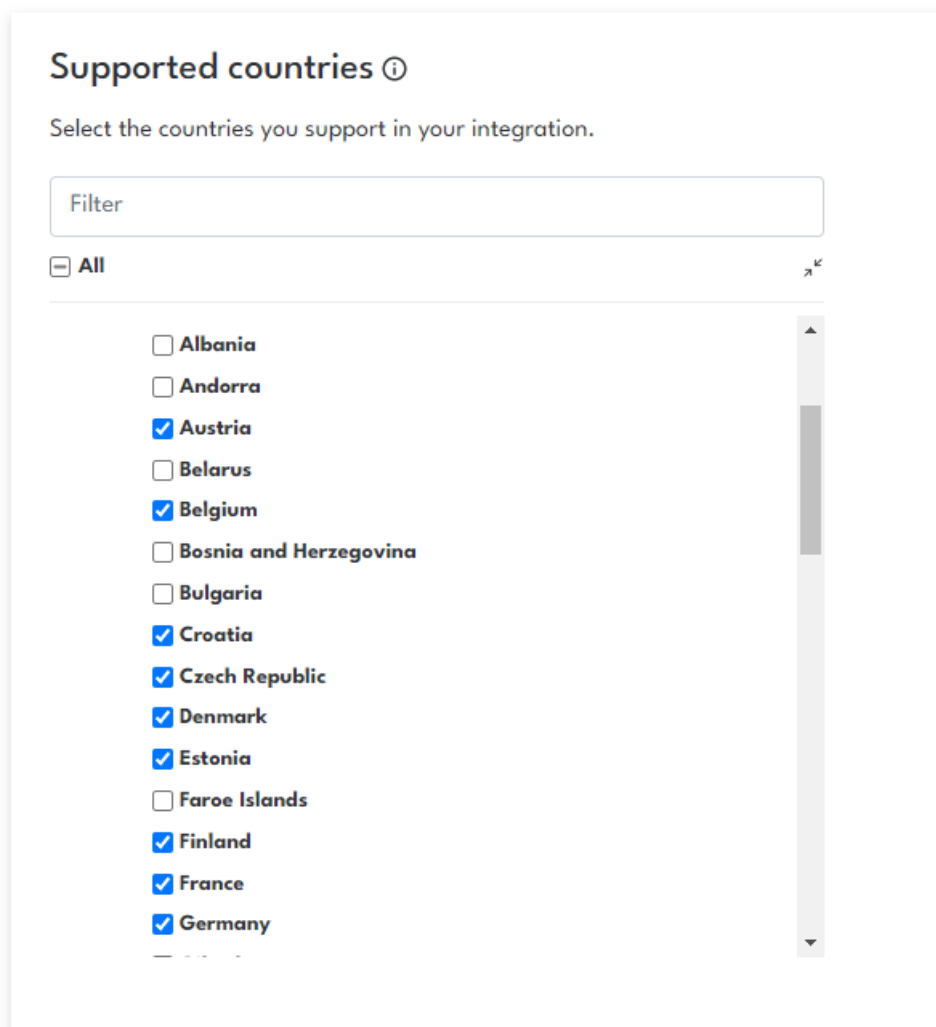
Autocomplete suggestions offer your customers the quickest and most efficient way to input their address.

We combine error correction with geolocation and language bias to suggest an address in the fewest keystrokes. We prioritize local addresses but your customer can still enter any address in the world from any location, in any language and character set in which the address is available.

Our autocomplete has more address intelligence than other solutions:

No code settings

You can use our intuitive interface to choose which countries you want to support, exclude non-residential addresses, etc.



The screenshot shows a settings panel titled "Supported countries" with an information icon. Below the title is the instruction "Select the countries you support in your integration." There is a "Filter" input field. A toggle for "All" is visible. A list of countries follows, each with a checkbox: Albania (unchecked), Andorra (unchecked), Austria (checked), Belarus (unchecked), Belgium (checked), Bosnia and Herzegovina (unchecked), Bulgaria (unchecked), Croatia (checked), Czech Republic (checked), Denmark (checked), Estonia (checked), Faroe Islands (unchecked), Finland (checked), France (checked), and Germany (checked). A vertical scrollbar is on the right side of the list.

We have multiple no-code settings including:

- Choosing what data (e.g. Location) is returned with the chosen address
- Describing your address form required fields and field widths
- Excluding business names
- Excluding PO Box addresses

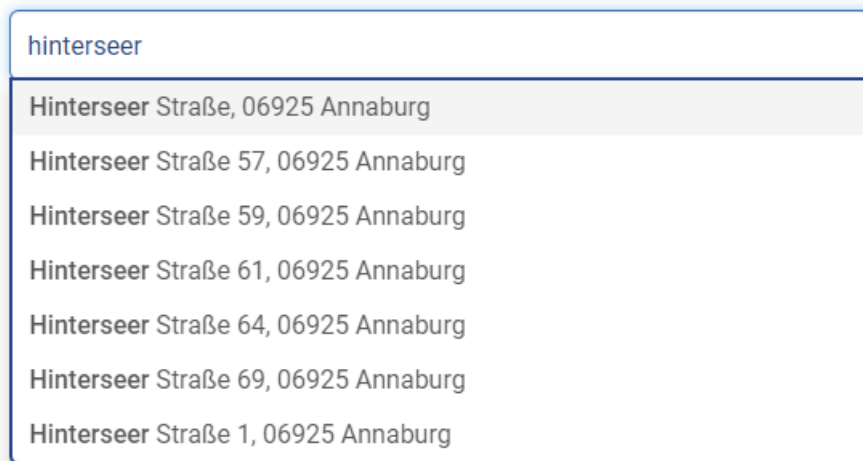
Drilldowns

Customers might input partial addresses, such as a street name without the house number, or just the name of an apartment building.

Let's take a look at a competitor that doesn't have drilldown capability to see what happens when I start to enter the following address:

Hinterseer Straße 22
83486 Ramsau bei Berchtesgaden
GERMANY

You can see that some addresses in a different Hinterseer Straße are displayed. Your customer would need to enter another ten keystrokes for their address to appear.



A screenshot of a search input field containing the text "hinterseer". Below the input field, a dropdown menu is displayed, listing several address suggestions. The first suggestion is highlighted in grey. The suggestions are:

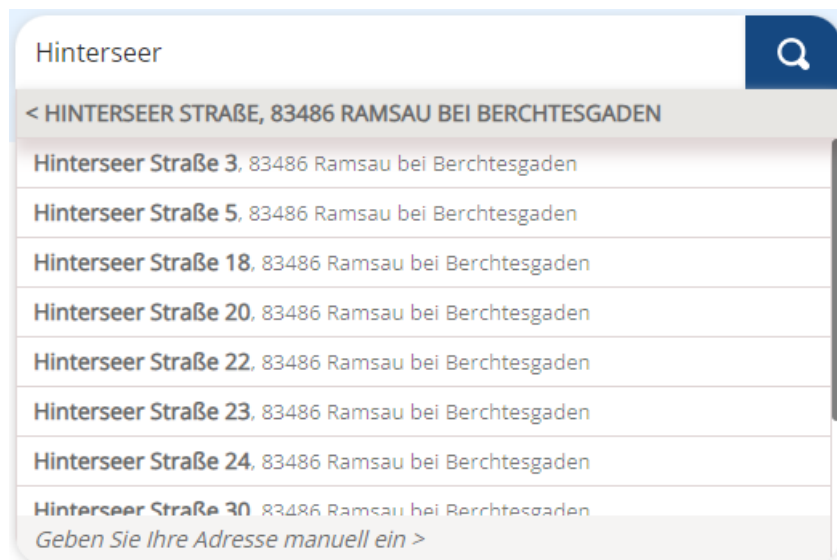
- Hinterseer Straße, 06925 Annaburg
- Hinterseer Straße 57, 06925 Annaburg
- Hinterseer Straße 59, 06925 Annaburg
- Hinterseer Straße 61, 06925 Annaburg
- Hinterseer Straße 64, 06925 Annaburg
- Hinterseer Straße 69, 06925 Annaburg
- Hinterseer Straße 1, 06925 Annaburg

In Autoaddress, we present drilldowns at the top of our suggestions, with a clear indication that you will see more addresses if you choose the drilldown.



A screenshot of a search input field containing the text "Hinterseer". To the right of the input field is a search icon. Below the input field, a dropdown menu is displayed, listing several address suggestions. The first two suggestions are highlighted in grey and include a drilldown indicator. The suggestions are:

- Hinterseer Straße, 06925 Annaburg *51 Adressen >*
- Hinterseer Straße, 83486 Ramsau bei Berchtesgaden *12 Adressen >*
- Hinterseer Straße 1, 06925 Annaburg
- Hinterseer Straße 3, 83486 Ramsau bei Berchtesgaden
- Hinterseer Straße 4, 06925 Annaburg
- Hinterseer Straße 5, 83486 Ramsau bei Berchtesgaden
- Hinterseer Straße 6, 06925 Annaburg
- Hinterseer Straße 7, 06925 Annaburg
- Geben Sie Ihre Adresse manuell ein >*



Error correction

Typing errors are common, especially on a mobile, so our custom fuzzy logic handles these errors by suggesting addresses that match the input exactly versus addresses that are closer to your customers location that have a slightly different spelling.

Relevant options

We prioritize relevance in the options presented to your customers. If necessary, we'd prefer to show no options and prompt manual entry rather than display potentially confusing, irrelevant addresses.

Localized prompts

The prompt text for our one-line control is context aware. It matches the language of your customer and provides a localized prompt to capture their address.

For example, in the UK postcodes typically contain fifteen addresses so it is common to prompt a use to "Enter postcode or address". Some examples are shown below:


English - US

A search input field with a light blue border and a dark blue search button on the right. The input field contains the text 'Enter your address'.


English - UK

A search input field with a light blue border and a dark blue search button on the right. The input field contains the text 'Enter postcode or address'.

German - Germany

Greek - Greece

Localized address display

When your customer chooses an address it is displayed in their localized format as they would expect, as shown by our example German address below. German addresses place the Postcode (PLZ in Germany) field before the City field, which is different to the US or UK standard order of fields.

| | |
|----------------------|--------------------------|
| Country | |
| Deutschland | |
| Anschrift Zeile 1 * | |
| Hinterseer Straße 30 | |
| Anschrift Zeile 2 | |
| Zusätzliche Adresse | |
| PLZ * | Stadt * |
| 83486 | Ramsau bei Berchtesgaden |

Localized address display is explained in more detail [here](#).

Localized manual address capture

When customers opt for manual address entry, we present a localized form featuring familiar labels and hint text in their language. The form performs validation to ensure a full address is captured and applies the logic you have described in our [My Form Editor](#) to ensure the returned address object is compliant with your address form and backend CRM requirements.

| | |
|-----------------------|---------------------|
| Country | |
| Deutschland | |
| Anschrift Zeile 1 * | |
| Straße und Hausnummer | |
| Anschrift Zeile 2 | |
| Zusätzliche Adresse | |
| PLZ * | Stadt * |
| PLZ | Stadt oder Gemeinde |

Localized manual address entry is explained in more detail [here](#).
